

WELCOME TO ALLURE HOTEL & RESIDENCE PRAGUE

Telephone Information

To call the Front Desk, please press M1

For an emergency call, please press M1

To call room to room, please dial the room number.

Air Conditioning & Temperature Control

Each room has a thermostat, enabling you to regulate the room temperature. Please be aware that the air conditioning will automatically turn off when the window is open or when a key card is taken from the wall slot.



- temperature up
- temperature down
- Eco mode
- fan speed
(auto setting recommended)
- regime change

regimes:  ON  OFF  Night regime
(silent mode)

Smart TV

Smart TV enables you to share screens from your devices and to connect to your favorite streaming apps. All apps will automatically log you off when you check out, and all browsing and personal data will be also erased.

Food & Beverage

The Allure Hotel & Residence Prague invites you to the Allure bar situated in the lobby and the breakfast room in the basement of the hotel. Serving local delicacies and homemade products. B21 Bar boasts a wide selection of drinks & cocktails.

Opening hours:

B21 Bar: 2 pm – 12 am

Allure Breakfast: 7 am – 11 am

Breakfast to go

In case you need to leave the hotel before breakfast opening time, inform us during the day before 2 pm and we will arrange a breakfast box for you.

Minibar


Minibar is placed in a cabinet under the desk or in the wardrobe. The price list is located on the desk.

Ice Cubes


Ice and ice buckets are available at the Allure bar.

Nespresso Coffee Machine


WELCOME HOME
WISHING YOU A MEMORABLE STAY.
ENJOY YOUR COFFEE.




**WORLD EXPLORATIONS
TOKYO LUNGO**
Floral & complex
Origins: Ethiopia & Mexico
Species: Arabica Intensity: 6
Lungo: 110ml



VENEZIA
Harmoniously Balanced & Thick Body
Origins: Brazil, Colombia & Africa
Species: Arabica & Robusta Intensity: 8
Ristretto: 25ml Espresso: 40ml




**RISTRETTO
DECAFFEINATO**
Powerful & Contrasting
Origins: Brazil, Colombia & Others including East Africa
Species: Arabica & Robusta Intensity: 10
Ristretto: 25ml Espresso: 40ml




TO NEW BEGINNINGS
Together with **Nespresso**, we are committed to creating memorable coffee experiences, responsibly. Your used capsules will be collected and sent for recycling - simply leave them in the coffee machine.

NESPRESSO | ALLURE
HOTEL PRAGUE


NEED A LITTLE HELP?
Here are the easy steps on how to use your Citiz machine to prepare your favorite coffee.




STEP 1
Ensure water tank is filled with fresh potable water.




STEP 2
Then turn your machine ON and wait 25s for the steady lights.




STEP 3
Lift the lever completely and insert your capsule into the slot.



STEP 4
Lower the lever and place your cup under the coffee outlet.



STEP 5
Press the Espresso (40ml) or Lungo (110ml) button to start. It will stop automatically, but you can stop it manually by pressing again.



STEP 6
Once finished, lift the lever to eject the capsule into the used capsule container. All used capsules will be sent for recycling. Enjoy your coffee!

Services

Front Desk

Check-in begins at 3 pm and the check-out time is at noon. To request a late checkout, please contact the Front Desk for assistance. Requests will be granted depending on availability and may incur an additional cost.

Concierge

Our Front Desk team is on hand 24 hrs a day to assist you with your planning needs and offer a wealth of knowledge of the city of Prague and surrounding areas including private and group sightseeing tours.

Wake-up Call

It can be set on the TV or ordered at the Front Desk.



Internet

Complimentary high-speed internet is available in each guest room and public area. The wireless network is called Allure Hotel. No password is requested.

Smoking

The entire hotel is a non-smoking room. The use of cigars, cigarettes, electronic cigarettes, and all other smoking devices are not allowed inside. Smoking in this room will result in a €200 cleaning fee. There are designated smoking areas outside the hotel.

Laundry, Dry Cleaning and Ironing Service

It is available from Monday to Sunday. For more information please contact the Front Desk staff.

Luggage storage

The luggage room is located in the Lobby area. You can store your luggage at no extra charge. After dropping off your luggage at the Front Desk, you will receive a tag to ensure the correct receipt. Please be informed that we cannot return any luggage without a tag due to security reasons.

Parking

We do not provide parking. The nearest parking space is in Palladium or Rudolfinum. More information at the hotel reception.

Adapters

Rooms are equipped with European plug sockets type E (230 V, 50 Hz). Universal adapters and chargers are available at the Front Desk.

Irons & Ironing Boards

They are available upon request at the Front Desk. Please note that there might be a small waiting time.

Hairdryer

The hairdryer is placed in the box you can find in your room's wardrobe.



Housekeeping

Please use the black panel to let us know if you do not wish to be disturbed and when we can clean your room.

Toiletries and Additional Items

Toiletries are available upon request at the Front Desk. Items include several types of pillows, blankets, extra linen, towels, dental and shaving kits, shower caps, combs, sewing kits, conditioner, and other items.

Baby cribs

Baby cribs are complimentary.

Prague's Public Transport

Prague has one of the best public transportation systems in Europe. We recommend using public transport over driving or taking a taxi to move around town.

You can look up Prague public transport schedules and connections at www.dpp.cz. Enter the names of your two stops in the From and To fields and you'll get results for all types of Prague public transport that connect the two stops.

Tickets are sold through yellow ticket vending machines and ticket offices located at some metro stations. You can also purchase tickets directly on public transport with a contactless credit card.

A ticket must be punched at the entrance to the metro station and on the tram/bus to mark the start of the validation period. Traveling without a valid ticket is under a fine.

Taxi

We suggest contacting our Front Desk staff for assistance if you decide to take a taxi. A hotel driver is available to take you to your desired destination. We recommend using a phone app of verified taxi providers.

Safety & Security

Safes and In-Room Security

In-room safe has been provided as a courtesy for our guests added convenience and privacy. It is not a substitute for the safety deposit boxes available at the Front Desk.

We recommend that money, jewelry, documents, and other articles of value be placed for safekeeping in the safety deposit boxes at the Front Desk.

The Hotel cannot assume liability for valuables not placed in the safety deposit boxes at the Front Desk. The use of in-room safe does not increase, extend or change the hotel's liability under any applicable law, regulation, or ordinance.

On your arrival, you are given a coded room card – this will not identify your room number if misplaced.

For additional security, while in your room, utilize the deadbolt lock provided on your door upon entering. This will prevent the door from being opened with a regular key. As an additional precaution, please secure the safety chain or bar lock. If you lose your key card, immediately notify the Front Desk so your lock may be recorded.

For your protection, you will be asked for identification. Please return your key card to the Front Desk upon check-out. For your security and protection, please ensure that your bedroom door is closed and locked at all times.

Safety & Security

We kindly ask you to pay attention to the following procedures while staying at our hotel:

- Usage of electrical heating appliances in the guest rooms is strictly forbidden.
- Use of open fire, cigars, cigarettes, electronic cigarettes, and all other smoking devices is not allowed inside. Smoking in this room will result in a €200 cleaning fee. There are designated smoking areas outside the hotel.
- Flammable and explosive materials cannot be stored or kept in the guest rooms.
- In case of fire or any other emergency, the hotel alarm system will be automatically activated and all necessary information will be provided over a loudspeaker system.



Emergency Exits

Please notice the floor plan on your room door. It provides you with important details, where the next emergency exit from your room is located, and gives you useful instructions in the event of an emergency. For more information, contact the Front Desk.

Doctor

A doctor or ambulance can be called 24 hours a day by dialing 112 on your telephone. You can call our Front desk team by dialing the M1 button for assistance. Please inform us what kind of assistance you need and mention your room number.

Lost & Found

For lost property or found items within the hotel, please contact the Front Desk immediately.